## The TLDR Act

## **Amina Fazlullah,** Head of Tech Advocacy Policy, Common Sense Media

"Consent is meaningless when terms of service are long, dense, and full of legalese, making it unnecessarily, or maybe intentionally, difficult for the average person to read through and understand. The Terms-of-service Labeling, Design, and Readability Act makes it easier for consumers to protect their privacy because it requires companies to create summary terms of service statements and facilitate independent analysis and enforcement of these terms. This bill is an important step to make terms of service more readable for consumers and hold companies accountable for what they put in these terms."

## Matti Schneider, Director, Open Terms Archive

"Large-scale digital service providers have a systemic responsibility in the experience of every user of the Internet. Their terms of services are rules edicted unilaterally that constrain this experience in ways that can be brutal or subtle, but that always tend to leave their users powerless. The information asymmetry between operators and users in what is allowed and what is not on online platforms makes it impossible for citizens to make an informed choice on the services they want to use, and gives undue competitive advantage to the companies that work to make their terms unreadable instead of favorizing actors that try to distinguish themselves by being more ethical and respectful."

"By improving the readability of the main points of the terms and exposing their complexity, the TLDR Act will rebalance that market and give back power to consumers. Furthermore, by making those points machine-readable, the TLDR Act will support the entire ecosystem of civil society actors and regulators that track the compliance and ethics of service providers, improving the situation in the long term."

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**Christian Dawson,** Executive Director, Internet Infrastructure Coalition, Inc.

"We're pleased to work with Rep. Trahan and her staff on efforts to develop an appropriate system that provides consumers with additional information about an online platform's existing terms of service. The legislation is an important step in the right direction. We commend the Congresswoman for her willingness to accept constructive feedback in developing the legislation

and look forward to continuing to work with her in the coming months ahead to make a good idea even better."